

Roanoke Rehabilitation and Wellness Electronic Communications/Social Media Policy

Roanoke Rehabilitation and Wellness is required to follow standard HIPAA regulations to assure your right to have your privacy protected. We ask you to join us in adhering to the following standards. Your therapist will review and/or discuss any questions you may have related to the policy. Thank you for taking time to review this information and sign accordingly.

We offer the following secure communication services:

- Mobile Phone or texting (unsecured)
- Unencrypted email
- Social Media Site such as Facebook, Linked In, Twitter, Instagram, etc. Clinicians may accept friend requests from current or former clients if they feel that in doing so they would not jeopardize treatment. Clients may not seek medical advice or contact therapist to schedule or cancel appointments. Please respect appropriate boundaries
- You may email us at admin@roanokept.com for quick, administrative issues such as changing appointment times provided the therapist gives permission or email consent to be set up.

With recent events, telehealth was recently approved for physical therapists (as a profession, we are still working out details so we ask for your patience and understanding).

We will make every attempt to protect your potential risks to privacy.

We cannot be held “at fault” for any possible loss of information due to technical failures and patients must be willing to give consent to forward client-identifiable information to a third party.

_____ I am accepting the risk of non-secure or encrypted email, mobile phones and texting and telehealth. I understand the risk to confidentiality and am aware these are not secure forms of electronic communication.

_____ I have read and understand the above policy I understand there are risks to confidentiality if I were to choose to avoid encrypted email or other electronic communication methods.

Print Name

Witness

Signature

Date